



# *Summary of Changes to Plan of Care/Cost Comparison Budget Process*

Chris Newman

Director, Bureau of Quality  
Improvement Services

317-234-1147

[mnewman@fssa.state.in.us](mailto:mnewman@fssa.state.in.us)



# *Streamline Plan of Care Process*

Changes include:

- Eliminating draft and replacing it with an initial budget
- Requiring use of state provider database
- Implementing revised auto-approval process for updates and annuals
- Note - Independent case managers POC/CCBs for Medical Model Waivers will no longer be routed through the AAA's before being sent to BAIHS



## *Eliminating Draft*

- Initial budget will replace draft and include expected time frames
- Waiver staff will conditionally approve initial budget (e.g. Medicaid eligibility)
- Confirmation process for all initials will be required to confirm start date even if there are no conditions



## *Provider Database*

- Case Managers no longer will be required to maintain own database
- DDARS is in the process of updating statewide database
- DDARS will be responsible for managing database
- Database will be exported to the field daily



## *Revised Auto-approval for POC/CCB's*

- Note - initial POC/CCB will still require reviews
- DDARS will develop an auto-approval process for all waivers that includes a cost-threshold for each waiver
- The process will have specific parameters (all plans under a specific threshold, etc.)



# *Case Management Services*

- Case Management Services will need to be listed on the POC/CCB
- Hours over 120 annually will need to be approved by BDDS
- Case Managers claims will not be paid unless an approved POC/CCB is on file



## *Testing the Changes*

- Roeing has a focus group of AAA and independent case managers testing the changes (starting next week)
- Final changes to these new processes will be made by October 1
- Training of case managers will occur between October 1 and October 15th
- Training will be regional, and will allow for train the trainer (more info to follow)



# *Changes to Mandatory Training Schedule*

- Training originally scheduled for October is cancelled
- “Medical Issues” will be the training topic for September
- BQIS will complete regional training on “Provider Standards” during early November
- The November statewide training will remain on the schedule





## ***Role of Case Manager in Process***

- **Completion of POC/CCBs, including updates, in a timely manner**
- **Assuring that POC/CCBs reflect the needs of the individual over monthly periods**